

RENTAL POLICIES AND AGREEMENT

ISLAND RV RENTALS

C & R Enterprises, 0812603 B.C. Ltd.

TERMS & CONDITIONS

RESERVATIONS: At the time of booking, we require a deposit of \$300.00 on trailer rentals which will be held as a security deposit until the trailer is returned clean, undamaged, on time, holding tanks empty and equipment complete.

CANCELLATION: We will endeavor to work with you to either re-schedule or try to rent your reserved time. If cancellation is received within 45 days a full refund less a \$50.00 processing fee will be credited to your account. 30 to 45 days a \$75.00 processing fee will be assessed. Within the 30 days the best we can do, is attempt to re-rent the unit for your allotted time, if successful a \$75.00 processing fee will be assessed. Failure to re-rent the unit will result in loss of deposit. Once the rental period has started there can be no refund off the total rental contract.

PAYMENT: All payments may be made by Cheque, Cash, Visa or Master Card. Payment must be made in full at the time you take possession of the unit including rental fees, delivery fees, and applicable taxes. We will refund the deposit by cheque in the mail or credit your card when we completely check out the unit, usually 5 working days after the last day's rental.

INSURANCE: Delivered units that we set up include ICBC insurance in the rental price, deductibles are \$300.00. Deliberate or willful damage will be assessed to the renter directly. Drivers of self towed units must be 25 years of age minimum. All damage repairs must be authorized by Island RV Rentals before proceeding. Self towed trailers require a rider on your vehicle insurance which can be purchased from ICBC. Please provide proof of coverage at the time of pickup. Road-star customers have automatic coverage. Customer contents are not covered by our insurance and are the sole responsibility of the renter.

AWNING: Use with *extreme* care. In moderate to heavy winds, when you are absent or during the night, they must be retracted for your safety. Awnings can be damaged very easily, keep all fires well clear. Smoke trapped by the awning will activate the interior smoke detector. Ensure that you have the awning high enough to prevent windows and doors from rubbing on the bottom side. During rain, tilt one corner lower than the other to allow runoff.

NOTE; Use of the awning is the sole responsibility of the renter. If the awning is deployed then it is recognized that the renter has agreed to accept all responsibility for the awning.

ALSO; Most RV sinks and washroom facilities are made of plastics, do not put hot pots or hot items that may melt the sinks.

TRAVEL RESTRICTIONS: Travel is limited to Canada, and Continental United States excluding Alaska. **Absolutely no off-road or logging road use.**

SMOKING: Sorry, smoking is *not permitted* in the units.

AIR CONDITIONING: It is important not to over use the A/C. If operating please close windows and vents. If you are planning to be absent please turn the A/C off. Excess use will ice up the unit and cause it to be in-operable.

CLEANING: We require that the units be returned in the same condition as you received it. Clean, undamaged. Damage is the sole responsibility of the renter and costs must be settled at the termination of the rental period. Any damage must be noted on the check in sheet to prevent back charges. Please wash dishes and utensils and store. All counter tops, sinks, microwave, tub and shower, **BBQ**, refrigerator, oven and stove tops must be left clean and ready for use. It is agreed that if the unit is returned in poor condition that a minimum surcharge of \$150.00 will be deducted from your deposit. Note that we supply a clear liquid cleaner which must be used to prevent staining on walls and counter tops. Do not use any colored cleaning supplies in the trailer. Holding tanks must be regularly drained and flushed during use and when you have completed your stay. **DO NOT LEAVE HOLDING TANK VALVES OPEN WHEN CAMPING.**

CHECK-IN AND CHECK-OUT: Check in will occur anytime from 2 PM onward and no later than 6 PM (unless prior arrangements have been made.) We will endeavor to meet your requirements at the site of your choice. Check-out will be no later than **11 AM**. Late charges of **\$50.00** per hour are assessed for overdue units.

RENTER NAME _____

PHONE#() _____ CELL#() _____

ADDRESS _____ CITY _____

PROVINCE _____ POSTAL CODE _____

DRIVER'S LICENCE # _____ VEHICLE LICENCE PLATE _____

CREDIT CARD # _____ EXPIRY _____

TRAILER UNIT # _____

DATES FROM _____ TO _____

DESTINATION _____ SITE# _____

I HAVE READ & AGREE TO THE TERMS AND CONDITIONS

SIGNATURE _____ DATE _____

Extra's : TV (N/C) _____, Campfire (\$25) _____, Chairs (2)(\$6) _____, BBQ (\$12) _____,

Bottle Propane (\$6.95) _____, Sleeping bag (\$10) _____, Pillow (\$4) _____,

Linen Pack (\$14) _____, Bed Pack (\$20) _____.